

Kordra Privacy Policy

LAST UPDATED: 15 JUNE 2026

This Privacy Policy explains how Kordra ("Kordra," "we," "us," or "our") collects, uses, and handles information in connection with the Kordra service available at kordra.ai and related applications, APIs, and tools (the "Service"). By using the Service, you agree to this Policy. This Policy is incorporated into and subject to our Terms of Service.

1. Information We Collect

Account information. When you create an account, we collect information needed to register and authenticate you, such as your name, email address, and login credentials managed through our authentication provider.

Inputs and Outputs. We collect and process the goals, prompts, instructions, files, data, code, and other materials you submit ("Inputs"), and the code, files, reports, and other materials the Service generates ("Outputs").

Connected services. If you connect third-party tools, accounts, or platforms to the Service, we receive and process the data and credentials necessary to perform the actions you direct, in accordance with the permissions you grant.

Usage and technical data. We automatically collect technical and usage information, such as device and browser data, IP address, log data, timestamps, feature usage, and diagnostic information, to operate, secure, and improve the Service.

2. How We Use Information

We use the information we collect to:

- provide, operate, maintain, and secure the Service;
- authenticate you and manage your account;
- carry out the goals you submit and the actions you authorize;
- improve the Service and your experience using the content of your Inputs and Outputs;
- prevent, detect, and address fraud, abuse, security issues, and violations of our Terms;
- understand how the Service is used and improve performance; and
- comply with legal obligations and enforce our agreements.

We use the content of your Inputs and Outputs to improve the Service and make it work better for you. **We do not use your personal or account information (such as your name or email) to do this, and we never sell or trade your personal information.**

3. How We Share Information

We will never sell or rent your personal information, and we will never share it except as needed to run the Service for you or as required by law. Specifically, we may share information:

- with the vendors and infrastructure providers (such as hosting, AI, and analytics providers) that help us operate the Service, who may only use it for that purpose;
- with third-party services you choose to connect, as needed to carry out the actions you direct;
- when required to comply with law or legal process, or to protect the rights, safety, or security of Kordra, our users, or others;
- in connection with a merger, acquisition, financing, or sale of assets, with your information treated as a protected business asset; and
- with your consent or at your direction.

4. Data Security

We take protecting your information seriously and use reasonable technical and organizational measures designed to guard it against unauthorized access, loss, or misuse. That said, no method of transmission or storage is ever completely secure, so we cannot guarantee absolute security, and to the extent permitted by law we are not liable for unauthorized access or breaches that occur outside our reasonable control. You can help by keeping your own systems and credentials secure and by granting the Service only the access you are comfortable with.

5. Data Retention

We keep information for as long as your account is active, as needed to provide and improve the Service, and as required to meet our legal obligations, resolve disputes, and enforce our agreements. We may keep and use de-identified or aggregated data, which is not tied to you personally, to improve the Service. We have no obligation to keep or return your Inputs or Outputs after termination and may delete them.

6. Your Choices

You may access or update certain account information through the Service or by contacting us. You may request deletion of your account, subject to our right to retain information as described in Section 5 and as permitted by law. Depending on your location, you may have additional rights regarding your personal information; to exercise any such rights, contact us at the address below. We may need to verify your identity before responding.

7. International Users

The Service is operated from the United States, and information we collect is processed and stored in the United States and other locations where we or our service providers operate. By using the Service, you consent to the

transfer and processing of your information in these locations, which may have different data protection laws than your jurisdiction.

8. Children

The Service is not directed to and may not be used by anyone under 18 years of age. We do not knowingly collect personal information from anyone under 18. If we learn that we have collected such information, we will delete it.

9. Changes to This Policy

We may update this Policy at any time in our sole discretion. Changes are effective when posted. If you continue to use the Service after changes take effect, you accept the updated Policy. If you do not agree, your sole remedy is to stop using the Service.

10. Contact

Questions or requests regarding this Policy may be sent to: **developer@amarithm.com**